

SCAN HEALTH

Claims payment for Medicare Advantage members:

Use Provider Portal to verify eligibility and claims payor: <https://integranet.quickcap.net/>

- Questions regarding the members Benefits Package contact SCAN HEALTH: +1 877-778-7226
- Verify provider network status with IntegraNet visit our [Directory :: IntegraNet Health](#) on our website
- Timely filing for In-Network providers: 95 days from date of service

CLAIMS PORTAL

- ❖ Submit claims electronically
- ❖ Check the status of an existing claim
- ❖ Download EOP's and/or 835 remittances
- ❖ Check eligibility
- ❖ Available to Network and Non-Network providers

Self-Register: <https://integranet.quickcap.net/>

Additional claims information – including the Enrollment Packet: <https://www.integranethealth.com/>

PAPER CLAIMS

- ✓ Original, red and white CMS-1500 or CMS 1450 with black machine printed text
- ✓ Attachments must be on 8.5"x11" paper accompanied by valid claim form
- ✓ No photocopies or altered claims will be accepted

HOW TO SUBMIT A NEW CLAIM, CORRECTED CLAIM, OR RESUBMIT A CLAIM

Paper Claim	Electronic Claim	Payor ID
IntegraNet Health P.O. Box 925159 Houston, TX 77292 (effective 1/1/24)	Provider Portal https://integranet.quickcap.net/	Payor ID=ISCN1 *Contact your clearing house for variations of this payor ID

Provider Demographics/Customer Service Questions:

Submit a ticket through our ticket system under the Customer Service

Module. <https://integranet.quickcap.net/>

Claims Processing Department Customer Service: 832-320-7220

DO NOT SUBMIT PAPER/ELECTRONIC CLAIMS TO APPEAL AND RECONSIDERATIONS
THESE WILL NOT BE PROCESSED FOR PAYMENT

For medical records only, submit via fax to: 1-800-783-9885

To file an Appeal or Payment Dispute Resolution (PDR) please submit to:

IntegraNet Health
C/O Appeals and Reconsideration Department
2900 N. Loop West Suite 700
Houston, TX 77092

or To file an Appeal online via the IntegraNet portal at www.inetdr.com (Appeals Only)

PRIOR AUTHORIZATION

Not all services require precertification. For services/procedures that require precertification from IntegraNet or for a specific code to determine if precertification is needed (or not) use the precertification lookup tool online at [Prior Authorization Requirements :: IntegraNet Health](#). For additional questions please call: 281-447-6800