

VERDA HEALTH PLAN OF TEXAS – MEDICARE ADVANTAGE

BENEFITS & ELIGIBILITY	
Members Benefits Package contact VERDA Health	877-933-6767
Eligibility and Benefits contact IntegraNet Health	832-456-2630 or www.inetdr.com
Provider Demographics/Customer Service Questions Submit a ticket through our ticket system under the Customer Service Module	https://integranet.quickcap.net/
➤ Verify provider network status with IntegraNet visit our Directory :: IntegraNet Health on our website	

PROVIDER PORTAL

- ❖ Self-Register: www.inetdr.com
- ❖ Download EOP's and/or 835 remittances
- ❖ Submit claims electronically
- ❖ Check eligibility
- ❖ Check the status of an existing claim
- ❖ Available to Network and Non-Network providers

HOW TO SUBMIT A NEW CLAIM, CORRECTED CLAIM, OR RESUBMIT A CLAIM		
Paper Claim	Electronic Claim	Payor ID
IntegraNet Health c/o VERDA P.O. Box 7540 Houston, TX 77008-9998 ✓ Original, red and white CMS-1500 or CMS 1450 with black machine printed text ✓ Attachments must be on 8.5"x11" paper accompanied by valid claim form ✓ No photocopies or altered claims will be accepted	Provider Portal https://integranet.quickcap.net/	Payor ID=INET1 INET2 – Trizetto Only Clearinghouse: VisibilEdi.com *Contact your clearing house for variations of this payor ID
Additional claims information – including the Enrollment Packet		https://www.integranethealth.com/
Timely filing for In-Network providers		95 days from date of service
Medical Records <u>only</u> fax to		1-800-783-9885
Claims Processing Department Customer Service		832-320-7220
HCA CLAIMS - BILL VERDA DIRECTLY		
DO NOT SUBMIT CLAIMS TO APPEAL & RECONSIDERATIONS. WILL NOT BE PROCESSED FOR PAYMENT		

TO FILE AN APPEAL OR PAYMENT DISPUT RESOLUTION (PDR)	
Paper	Electronic Claim
IntegraNet Health C/O Appeals and Reconsideration Department 2900 N. Loop West Suite 700 Houston, TX 77092	Provider Portal https://integranet.quickcap.net/ APPEALS ONLY

PRIOR AUTHORIZATION
Not all services require precertification. For services/procedures that require precertification from IntegraNet for a specific code to determine if precertification is needed (or not) use the precertification lookup tool online at Prior Authorization Requirements: IntegraNet Health. For additional questions please call 281-447-6800.